

Postal Career Prep - Terms and Conditions

Last updated: September 1, 2025

1. Independent Preparation Service

Postal Career Prep is a private, independent test-preparation provider. We are not the United States Postal Service (USPS). We are not affiliated with, endorsed by, or acting on behalf of the USPS in any way. Our services are designed to help you prepare for USPS exams through practice tests, study materials, and career readiness coaching.

2. Services Provided

Our offerings include, but are not limited to: Online exam simulators for USPS postal exams (#454, #455, #456, #457), study guides and answer keys, and career coaching resources.

3. Payment and Billing

All purchases are processed securely at the time of order. You authorize us to charge the credit card, debit card, or payment method you provide for the full amount of your order (\$70.00). By signing electronically (via digital signature pad or typed acknowledgment), you confirm that you are the authorized cardholder or have legal permission to use the payment method.

4. Refund Guarantee

We offer a Pass Guarantee: If you complete our simulator and still fail your actual USPS postal exam, you may request a full refund. Refund requests must include proof of your official exam results and proof of simulator completion. Refunds will only be issued to the original payment method. Refunds will not be granted for reasons outside of this guarantee, including 'changed my mind', 'no longer interested', or attempted chargebacks filed outside the refund request process.

5. Chargeback Policy

By completing your purchase, you agree not to initiate a chargeback or dispute with your bank, card company, fiduciary, or financial institution (including Visa, Mastercard, American Express, Discover, PayPal, etc.) for services delivered as described. Any attempt to dispute a valid charge will be treated as fraudulent and contested with evidence including signed acknowledgment, access logs, and communications. If a chargeback is filed in violation of these terms, we may revoke your access and pursue legal or collections remedies.

6. No Guarantee of Employment

Our services are designed to improve exam performance and readiness, but we do not and cannot guarantee job placement, hiring, or employment with USPS or any other organization.

7. Limitation of Liability

To the fullest extent permitted by law, Postal Career Prep is not liable for any indirect, incidental, or consequential damages arising from the use of our services.

8. Governing Law

This Agreement is governed by the laws of the State of [Insert State]. Any disputes shall be resolved in the courts of [Insert County/State].

9. Acceptance of Terms

By signing below (electronically or physically), you acknowledge that you have read, understood, and agreed to these Terms and Conditions, including the Independent Preparation Service Disclaimer, Refund Guarantee, and Chargeback Policy.

Signature: _____

Date: _____